

Quick Reference Guide FOIAonline

How to Assign a Request

This Quick Reference Guide provides instructions for assigning a request in FOIAonline. (Assigning a request transfers the responsibility for processing the request to the assignee.)

- 1. Click Make Assignment in the left navigation bar. (Figure 1)
- 2. In the "Make Assignment" box click on one of the icons to select an organization or individual to which the assignment is to be made or click on "Assign to Me" to assign the request to yourself.
- 3. Click on **Save Changes** to assign the request to the selected organization, the individual or yourself.

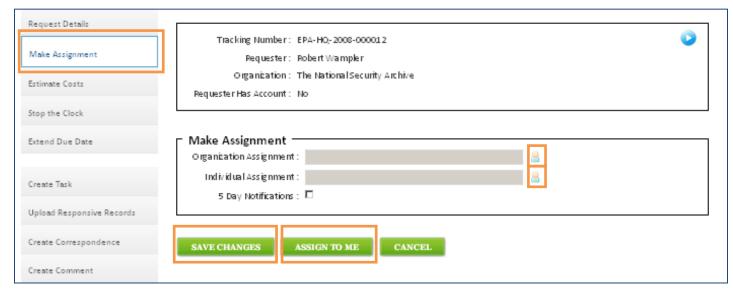


Figure 1: Make Assignment

The case is now assigned to the designated organization or individual. If it is assigned to an individual, it will appear in that individual's "My Cases" list. If the assignment is made to an organization, it will appear in the organization's "Unassigned" box. FOIAonline will notify an individual if they have a new assignment, but no notification is created when the assignment is made to an organization.